



6220 Westpark Drive, Suite 180 Houston, TX
77057

smla.me

NOTICE STUDENT COMPLAINT POLICY

Dear Students:

This school has a Certificate of Approval from the Texas Workforce Commission (TWC). The TWC assigned school number is: S5089.

The school's programs are approved by TWC, Texas Workforce Commission.

Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog. If, as a student, you were not provided with this information, please inform school management.

Students dissatisfied with this school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC as well as other relevant agencies or accreditors, if applicable.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at <http://csc.twc.state.tx.us/>.